

# Christy A. Walker, Ed.D.

Durham, NC • (757) 329-6033 • christywalker57@gmail.com • linkedin.com/in/christyawalker

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## EDUCATION

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**Doctor of Education – Higher Education Administration**, Northeastern University, Boston, MA, 2018

**Dissertation Title:** Impostor Phenomenon, Academic Self-Efficacy, and Persistence among African-American Female Undergraduate STEM Majors

**Master of Science in Education - Higher Education Administration**, Old Dominion University, Norfolk, VA, 2004

**Bachelor of Science - Chemical Engineering**, North Carolina A&T State University, Greensboro, NC, 1997

## LEADERSHIP & PROJECT MANAGEMENT EXPERIENCE

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**Director of Career Services/QEP, Durham Technical Community College, Durham, NC** July 2016-present

*Oversee all aspects of career services campus-wide including: strategic planning, creation of policies and procedures, budget management, student counseling, hiring/supervision of counselors*

- Advise students and alumni in job search techniques including resume reviews, cover letter reviews, mock interviews, personal statements, networking skills, and salary negotiation
- Create and cultivate relationships with local and regional employers to provide resources for students
- Collaborate with faculty, staff, and employers to create career-focused student programming
- Represent department in local and regional workforce development meetings
- Facilitate classroom presentations on career services topics
- Plan, organize, and execute employer recruitment events including career fairs and information sessions
- Create and evaluate assessment materials for workshops and events
- Serve as college's representative for economic development committees and boards
- Lead the college's Quality Enhancement Plan (QEP) Implementation Team; lead monthly meetings
- Meet with college president monthly to provide QEP updates
- Develop assessments and manage QEP data; monitor and revise assessment processes as needed
- Assist Institutional Research department in creating QEP reports on behalf of the institution for SACSCOC
- Manage QEP budget; document additional needs for funding

## CAREER COUNSELING & ACADEMIC ADVISING EXPERIENCE

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**Assistant Director, UNC-Chapel Hill, University Career Services, Chapel Hill, NC** August 2010-July 2016

*Provided individual career advising assistance to undergraduate and graduate students*

- Counseled continuing, honors, transfer, and graduate students in on job searching and major choices
- Created tailored programming for pharmacy students including workshops on resumes and branding
- Collaborated with university departments to market career services to students
- Critiqued resumes, personal statements, and conducted mock interviews for students
- Assisted and represented department at university career fairs and alumni events
- Conducted assessments of the Strong Interest Inventory and the Myers-Briggs Type Indicator

**Academic Advisor, UNC-Chapel Hill Academic Advising Program, Chapel Hill, NC** July 2007-August 2010

*Counseled approximately 800 undergraduate students majoring in science, mathematics, and health*

- Collaborated with Environmental Sciences and Engineering faculty to create pre-registration workshops
- Assisted undeclared, honors, and transfer students in planning semester and long-range schedules
- Discussed academic eligibility requirements with continuing, transfer, readmitted, and probationary students
- Confirmed completion of major/minor requirements for graduation
- Represented Academic Advising at student recruitment and accepted student events
- Approved requests for special registrations/withdrawals due to medical, non-medical, psychological reasons

**Academic and Career Advisor, James Madison University, Harrisonburg, VA** June 2004 – June 2007

*Advised over 100 undeclared freshman and sophomore students each year to plan schedules*

- Assisted incoming freshmen with developing class schedules during freshman orientation
- Documented advising sessions with students; referred to academic support departments when needed
- Informed students and parents about advising and career services during program for admitted students
- Facilitated career development for students and alumni through individual counseling appointments
- Presented MBTI workshops in classrooms and departments across campus

## SUPERVISORY EXPERIENCE

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**Director of Career Services/QEP, Durham Technical Community College, Durham, NC**      **July 2016-present**

- Supervised 6 counseling interns, 1 full-time career counselor, 1 part-time career counselor, 1 work-study student
- Trained, managed, and evaluated all hire
- Developed training program and met weekly with counselors to discuss progress

**Assistant Director, UNC-Chapel Hill, University Career Services, Chapel Hill, NC**      **August 2010-July 2016**

- Supervised 3 career counseling interns
- Assisted in developing training program for interns

**Academic and Career Advisor, James Madison University, Harrisonburg, VA**      **June 2004 – June 2007**

- Interviewed, hired, supervised, and evaluated 3 website student assistants
- Met weekly with assistants to discuss progress

## SOCIAL MEDIA/MARKETING EXPERIENCE

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**Director of Career Services/QEP, Durham Technical Community College, Durham, NC**      **July 2016-present**

- Collaborate with graphic designer to create materials for department (flyers, handouts, career guides)
- Create and maintain social media accounts for the department (Facebook and Twitter)
- Test and select career management system for the college
- Collaborate with marketing department to communicate department information to students

**Academic Advisor, UNC-Chapel Hill Academic Advising Program, Chapel Hill, NC**      **July 2007-August 2010**

- Chaired UNC Academic Advising Web/Technology Committee
- Managed reorganization of material on Academic Advising website
- Implemented usability survey on website

**Academic and Career Advisor, James Madison University, Harrisonburg, VA**      **June 2004 – June 2007**

- Created and maintained 200-page departmental website including layout and graphics
- Served as chair of department web/technology committee
- Conducted and implemented usability study on website

## TEACHING EXPERIENCE

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**Assistant Director, UNC-Chapel Hill, University Career Services, Chapel Hill, NC**      **August 2010-July 2016**

- Taught career planning and job searching course to junior and senior students

**Academic and Career Advisor, James Madison University, Harrisonburg, VA**      **June 2004 – June 2007**

- Taught Career and Life Planning course to freshman and sophomore undeclared students

**Instructor, Norfolk State University, Department of Chemistry, Norfolk, VA**      **August 2001-August 2003**

- Taught multiple sections of General and Basic Chemistry Laboratory I and II

## AWARDS AND RECOGNITIONS

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**Recipient, Roy N. Anderson Award, North Carolina Career Development Association (NCCDA), 2019**

The Roy N. Anderson Award recognizes an individual in North Carolina who has made an outstanding contribution to career development, both in the state and at the regional or national levels over an extended period of time.

**Recipient, National Association of Colleges and Employers (NACE) Innovation Excellence Award (Diversity Programming), 2012**

Awarded for creation and planning of "Diverse Reverse Fair"

**Recipient, NACADA Technology in Advising Innovation Certificate of Merit, 2006**

Awarded for creation of James Madison University's Academic Advising and Career Development website

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## SELECTED TRAININGS AND CERTIFICATIONS

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Myers-Briggs Type Indicator Qualified Practitioner; Finding Employment that Works for Individuals with Asperger's Syndrome/Autism; Etiquette Training, The Etiquette Institute; Virtual Federal Advisor Training; NACE Management Leadership Institute; Wise Wanderings Career Coaching Method Training Program; Career Development Combining the MBTI and Strong Assessments Workshop; NACE Career Coaching Intensive Workshop; Member, Durham Technical Community College Safe Zone Network; Member, UNC Safe Zone Network, UNC HAVEN Training

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## SELECTED COMMITTEE INVOLVEMENT

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### **Durham Technical Community College**

Chair, Durham Tech Career Support Services Committee, Member, Made in Durham Business Engagement Team, Member, Made in Durham, WBL Collaborative, Member, Durham Tech Safe Zone Network, Member, Capital Area Workforce Development Board, Member, Durham Tech Safe Zone Network

### **University of North Carolina at Chapel Hill**

Member, UNC Student Affairs Assessment Committee, Member, Student Affairs Inclusivity and Accessibility Theme Team, Mentor, Carolina Millennial Scholars Program, UNC Safe Zones Member, UNC HAVEN Training

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## PROFESSIONAL AFFILIATIONS

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### **North Carolina Career Development Association (NCCDA), 2011 - present**

Awards and Recognitions Committee (2019-present), Communications/Newsletter Chair (2016-2019), Community Outreach Chair (2014-2016)

### **National Academic Advising Association (NACADA), 2003 – present**

Member, Core Values Task Force (2015-2017), Chair and Co-Founder, Career Advising Interest Group (2011-2015), Member of Emerging Leaders Program (2008-2010)

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## TECHNICAL SKILLS

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**Desktop Applications:** Microsoft Word, PowerPoint, Excel, Access; **Online Self-Assessment Programs:** FOCUS 2, Strong Interest Inventory; **Content Management Systems:** College Central Network, Symplicity, Handshake; **Social Media:** Facebook, Twitter, Instagram, WordPress; **Conferencing Software:** Zoom, Skype, WebEx, GoToMeeting

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## SELECTED PRESENTATIONS

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**"The Diverse Reverse Fair" (roundtable)**, NACADA National Conference, Long Beach, CA, June 2014, Dunston, Christy and Walker, Christy

**"The Impostor Syndrome: Helping Students to Face their Fears and Finish Strong"**, NACADA National Conference, Salt Lake City, UT, October 2013, Walker, Christy

**"Advising as Teaching and Learning: Best Practices, Tools, and Tips"**, NACADA Webinar, November 2010, Zahorik, Dana, Stockwell, Kathy, Francis, Darren, and Walker, Christy

**"Advising as Teaching and Learning: Best Practices, Tools, and Tips"**, NACADA National Conference, San Antonio Texas, September 2009, Zahorik, Dana, Stockwell, Kathy, Francis, Darren, and Walker, Christy